



THE BDHL BUZZ



A festive message from the Directors...

With Christmas now upon us and the New Year looming as is usually the case at this time of year, we all reflect on how quickly the year has passed, our achievements and successes, the changes we have made and how we prepare for the year ahead.

It is fair to say that 2017 has been a particularly busy year for us all at BDHL; it has been a year that has seen plenty of hard work undertaken, new business, challenges and exciting developments. Our year began with the launch and opening of new premises in Tunbridge Wells resulting in our headcount and expertise expanding. We have welcomed on board a Chief Operating Officer and additional staff to enhance our customer relationships team.

Looking ahead to 2018 and putting customers' needs first our endeavours will see an increased level of client visits and a more fluid approach between our relationships team and customers. Preparations are well underway for when the new General Data Protection Regulations (GDPR) comes into force on 25th May 2018, and represent the biggest change in data protection in 20 years.

BDHL and its staff will continue next year to support its charities and local Tunbridge Wells charity; The Pickering Cancer Drop-In Centre even if it does mean we have to adorn fancy dress!

On behalf of everyone at BDHL we would like to thank all our customers for their continued loyalty, our staff for their hard work and wish you all a Healthy and of course, enjoyable festive season and we look forward to seeing you in 2018. Warm wishes from us all.

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See us at:
www.bdhl.co.uk



BDHL's New Office Opening Event



In September 2017 BDHL opened the doors to their new office on 17 Mount Ephraim in Royal Tunbridge Wells.

We welcomed the neighboring local businesses for a drinks and canopies evening with the opportunity to meet the team and view the lovely grade 2 listed office.

Even the canapés served at the event reflected BDHL's corporate colours and were decorated with edible purple flowers and flecks of gold.

The team have settled in well to the Tunbridge Wells community and are looking forward to both attending and hosting more networking events in the future.

Account managers can host clients at the office in Tunbridge Wells or come and present at a venue of choice. Contact BDHL today on 01892 891900.

Charity Halloween Event

BDHL enjoyed attending The Pickering Cancer Drop in Centre's annual Blues Brothers Halloween Dinner.

This year the event was held at The Spa Hotel in Tunbridge Wells.

The team had fun dressing up as witches, cats, policemen and The Adams Family all for a very worthy cause. www.pickeringcancercentre.org.uk/





Employee Benefits Live 2017

BDHL attending the Employee Benefits Live 2017 exhibition at Olympia in London.

This two-day exhibition that takes place in October 2017 is the largest reward and benefits event for the HR and reward industry.

BDHL were stand number 400 and our flag helped us to stand out from the crowd!

The marketing team at BDHL decided to with a Christmas theme. We had purple carpet and accessories with white walls and furniture.

This year BDHL's exclusive giveaway was a BDHL Bauble – remember to share a photograph of your bauble on social media using the hashtag #BDHLbauble2017

New Appointments for 2017

BDHL are pleased to welcome Joanna Taylor as Senior Client Co-Ordinator and Cecile Dippnall as our new Finance and Compliance Officer. The BDHL team is going from strength to strength.

Charity Quiz Night – November 2017

BDHL put together a team and entered the charity quiz night at the Nevill Golf Club in Tunbridge Wells in November 2017. The team had great fun and even came 6th out of 11 local teams!





Stresses of Christmas

The weeks leading up to Christmas should be full of joy and happiness. However, for many of the working population the time before and after the Christmas season can involve many additional pressures brought on by both workload and family commitments.

The increased demand on a work life balance can affect productivity in the work place as well as overall health and wellbeing. Whilst many businesses close over the festive period there are many companies, especially in retail, that will remain open right up until Christmas Eve and then open again on Boxing Day.

Many employees will be struggling to ensure that they have bought, wrapped and sent their Christmas presents to family and friends, as well as booked holiday days for their children's nativity plays, managed school holidays and planned, shopped and finally prepare and cook Christmas lunch on the day itself and still manage the needs of their job..... Read more at www.bdhl.co.uk/news



General Data Protection Regulation - GDPR



With GDPR (General Data Protection Regulation) coming into force on 25th May 2018 we are currently busy reviewing all our data processes. We are putting in every measure to ensure the upmost protection and security for all our clients and the methods on how we collect and store your data.

BDHL has always maintained a transparent and honest relationship with its clients, if you have any concerns or questions regarding GDPR please contact the team on 01892 891900 or email enquiries@bdhl.co.uk

SOCIAL MEDIA



Berwick Devoil Healthcare Ltd - BDHL



@Berwick_Devoil



Berwick Devoil Healthcare Limited
- BDHL

BDHL CHRISTMAS OPENING TIMES 2017

The office will be closed from 22nd December 2017 through to the 2nd January 2018.

Messages can be left on the main number 01892 891900, the voicemail will be monitored periodically during the period when the office is closed over the holidays for anything urgent.